



L'ESCARGOT

GIFT VOUCHERS TERMS & CONDITIONS

1. The Gift Voucher is valid for twelve months from the date of issuance. Post the expiration date, redemption will not be possible.
2. The monetary Gift Voucher may be redeemed for any food or drink items served at L'Escargot, subject to stock availability.
3. The dining / gastronomic experience vouchers may only be redeemed for the experiences described on the voucher, which must be booked in advance.
4. Once purchased, the Gift Voucher is non-refundable and has no cash value.
5. The Gift Voucher is non-transferable and may only be used by the original recipient.
6. L'Escargot is not liable for any vouchers that are lost, stolen, destroyed, or used without permission. Replacement of lost or stolen vouchers is not possible.
7. If the purchase value exceeds the amount of the Gift Voucher, or additional items are ordered on the day, the remaining balance must be paid by the diner at the time of consumption. No cash-back will be given if the purchase value is less than the amount of the Gift Voucher.
8. L'Escargot reserves the right to cancel a voucher for any misuse, violation of these terms and /or conditions.
9. L'Escargot reserves the right to alter these terms and conditions. Current terms and conditions are available on our website.
10. Any disputes arising will be subject to the laws of England and Wales.
11. For any queries related to this Gift Voucher, please contact our team at info@lescargot.co.uk or call +44 (0) 20 7439 7474.

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The Snail Restaurant Limited Company Number: 14580328 VAT Number: 432835301